

CONSUMER SAFETY & QUALITY NEWSLETTER

September 2026



**Newland Street
Specialist Centre**

The Sydney Clinic for Gastrointestinal Diseases

In May we Celebrated World Hand Hygiene Day



We had morning tea, a quiz, and provided resources for staff and patients. One of our nurses, Emma, won a beautiful hamper of hand hygiene and cleaning products generously donated by a sponsor. We achieved 85.9% compliance with our hand hygiene Audit in March this year, which is in line with the National benchmark

INDICATORS: Jan-June 2026

We collect and benchmark a range of indicators to measure our performance

Indicator	Our Rate	Benchmark
Anaesthetic Incidents	0.00%	0.22%
Adenoma Detection Rate	47.3%	42.0%
Clinical Complications	0.31%	0.63%
Infection Rate	0.00%	0.12%
Medication Incidents	0.00%	0.11%
Patient Complaints	0.00%	0.08%

AUDIT & SURVEY OUTCOMES

Feb 2026 - Jun 2026

Audit	Our Rate	Benchmark
Patient Satisfaction Survey	98%	97%
Risk Management	99%	98%
Infection Control	98.6%	98.6%
Staff Satisfaction Survey	96%	92%
Doctors Satisfaction Survey	98%	95%
Environmental Risk Audit	100%	N/A



Why is the quality of colonoscopy important?

High quality colonoscopy is critical to the early detection and treatment of bowel cancer.

Removal of polyps and adenomas may prevent bowel cancer developing, while early diagnosis of bowel cancer can improve treatment outcomes and survival.