

CONSUMER SAFETY & QUALITY NEWSLETTER

November 2025



Newland Street
Specialist Centre

The Sydney Clinic for Gastrointestinal Diseases

AUDIT & SURVEY OUTCOMES

AUGUST 2025:

Doctor's Satisfaction Survey = 97%

Environmental Risk Inspection = 95%

Hand Hygiene = 89.2%

Infection Control Audit = 99%

COLONOSCOPY CLINICAL CARE STANDARD 2025

This important standard was first released in 2018 by The Australian Commission on Safety & Quality In Health Care and has just been reviewed and updated.

The Colonoscopy Clinical Care Standard describes the care that you can expect if you are having a colonoscopy. Find out more about the nine quality statements from the standard, as well as helpful resources on the website [at this link](#).

VOLUNTEERING OVERSEAS

One of our long term, experienced nurses has for many years been involved in a not for profit charity that provides training in endoscopy and gastroenterology to developing countries in the Pacific region. For more information on this program follow this link: <https://www.anzgita.org/>



INDICATORS: Jan-June 2025

We collect and benchmark a range of indicators to measure our performance

Indicator	Our Rate	Benchmark
Anaesthetic Incidents	0.00%	0.26%
Clinical Complications	0.12%	0.41%
Infection Rate	0.00%	0.00%
Medication Incidents	0.00%	0.01%

PATIENT FEEDBACK

Our current online Doctify rating by patients is 4.94 stars out of 5.



Use this QR code to tell us about your experience.

Hand Hygiene Audit Aug 2025 Compliance by Clinician

