

Patient Personal Information

The purpose of this document is to outline how Newland Street Specialist Centre Pty Ltd, incorporating - The Sydney Clinic for Gastrointestinal Diseases, and Sydney Clinic for Ocular Diseases and Disorders complies with its privacy obligations. Our organisation will make this information form available to anyone who asks for it. As a healthcare facility, our principal concern is and always has been the health of patients who visit our facility. A high level of trust and confidentiality is required to ensure the confidence of the patients we serve.

Patients will be assured that their privacy will be protected when visiting our organisation; that the information collected and retained in our medical records is correct and up-to-date; and that they can access their information for review. The new legislation will serve to compliment our existing culture of confidentiality and our already established professional practice obligations, we are working to ensure compliance with privacy regulations and to ensure best practice.

Your information is collected and held in accordance with Australian Privacy Principles (APP) legislation 2012.

The Clinic recognises that the information that we collect is often of a highly sensitive nature and as an organisation we have adopted the highest privacy compliance standards relevant to ensure personal information is protected.

The Clinic is an independent provider of consultation and hospital services to medical practitioners who provide services at our organisation.

The Clinic staff and the medical practitioners may collect & disclose personal information (including health information) regarding patients for the purpose of providing medical services, for treatment to patients and in the specific interest of the patient & their outcome.

The Clinic requires its employees to observe obligations of confidentiality in the course of their employment. The Clinic requires independent contractors to sign a confidentiality undertaking.

Patients who wish to look at their information held by this facility or who have other queries about privacy of information are welcome to discuss these matters with their treating Specialist or a Privacy Officer of the Clinic. Privacy Officers elected include Medical Practitioners, Practice Manager, Director of Nursing and Quality Manager

A Privacy Officer must be informed immediately when an individual raises a verbal or written complaint about breach of privacy.

More information about your privacy rights is available on the Internet at www.privacy.gov.au

• REFERENCES

Privacy Amendment (Enhancing Privacy Protection) Act 2012
Privacy Act 1988 and Privacy Act Amendment 2000
Health Records Information & Privacy